

# RULES OF PROCEDURE

In the interest of all our holidaymakers, we kindly ask you to observe the following points :

## 1- ADMISSION REQUIREMENTS

Any person wishing to enter or stay on a campsite must first be authorised by the person in charge of the reception desk (or by the manager) and must report to the reception.

Staying on the Bois Soleil campsite implies acceptance of the provisions of these rules and regulations and the commitment to comply with them.

All contractors must be at least 18 years old.

Minors must be accompanied by their parents or guardians for the duration of the stay.

## 2- POLICE FORMALITIES

Anyone staying at least one night in the camp must first present their identity papers to the reception desk and complete the formalities required by the police.

## 3- RECEPTION DESK

At the reception desk you will find all the information you need about the campsite's services, the sports facilities, the tourist attractions in the area and various addresses that may be useful.

## 4- INSTALLATION

**Campsites :** The outdoor facility and related equipment must be installed on the specified site in accordance with the instructions given by the manager or his representative.

Anyone with a booking contract who has their caravan or tent set up by a third party must inform the campsite manager.

**Rentals :** Guests will stay at the specified pitch in accordance with the instructions given by the manager or his representative.

Any additional installation (e.g. tent) is forbidden on the rental pitches.

Everyone is responsible for the appearance of their installation and the cleanliness of their site.

This must be left clean on the day of your departure.

If the accommodation or pitch has not been cleaned before your departure, a cleaning fee will be charged.

## 5- MAINTENANCE AND APPEARANCE OF THE FACILITIES

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities.

It is forbidden to throw waste water on the ground or into the gutters. Facilities are provided for this purpose.

Household waste, waste of any kind, papers, must be deposited in the various selective sorting containers accessible at the campsite exit.

Plantings and floral decorations must be respected.

It is forbidden to put nails / sardines in the trees, to cut branches trees, cutting branches, planting.

It is not permitted to demarcate the location of an installation by personal means, nor to dig up the ground.

Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible.

For all travel, please use the lanes provided for this purpose.

## 6- NOISE AND SILENCE

Each tenant is responsible for any disturbance or nuisance caused by

Each tenant is responsible for any disturbance caused by persons staying with or visiting him/her. It is requested to avoid any noise and discussions that could disturb the neighbours.

Sound equipment should be adjusted accordingly, doors and gates should be closed as quietly as possible.

There should be complete silence between 11pm and 7am.

## 7- TRAFFIC AND PARKING

Only vehicles belonging to campers staying at the campsite are allowed to drive on the campsite. Traffic in the campsite is limited to a maximum of 10 km/h.

Parking is strictly forbidden on the pitches usually occupied by camping shelters (e.g. tents, camper vans, etc.) and must not hinder traffic or prevent the installation of new arrivals.

The gates at the entrance are closed at 11 p.m. and no cars or motorbikes are allowed on the campsite from 11 p.m. to 7 a.m.

Vehicles are parked in the car park at the entrance to the campsite.

## 8- VISITORS

Any additional visitor or camper must report to the reception upon arrival, and may only be admitted with the agreement of the receptionist and under the responsibility of the campers receiving them. Visitors' cars are not allowed to enter the campsite\*.

Visitors must leave the campsite by 10 p.m.

**A fee will be charged to each visitor.**

**Current rates :** 2,00€ in case of a daily visit, 6,50€ with a swimming pool access.

## 9- THE AQUATIC AREA

Children must be accompanied by their parents or guardians to access the pool.

Swimming for minors is under the responsibility of the parents or guardians.

Please respect the hygiene and safety instructions posted at the entrance to the pool.

Deckchairs and sunbeds are not subject to reservation.

Swimming shorts are allowed.

## 10- GAMES

No violent or disturbing games may be organised.

Children must always be under the supervision of their parents.

## 11- ANIMALS

**Only dogs are allowed on the campsite** (up-to-date vaccination certificate required) and category 1 and 2 animals, cats and NAC are not allowed.

**Only one dog is allowed per stay** and must be kept on a lead in the campsite.

## 12- SECURITY

### a) Fire :

Open fires and charcoal barbecues, as well as electric appliances (barbecue and plancha) are strictly forbidden. Stoves must be kept in good working order and not be used in dangerous conditions. Fire extinguishers are available to all. A first aid kit is available at the reception desk.

**In case of fire**, notify the management immediately before proceeding to the assembly point in the car park opposite the reception.

### b) Flight :

All personal belongings of the camper (bicycles, etc.) remain under his/her responsibility throughout his/her stay.

The campsite declines all responsibility for any incident for which the camper is liable. Although security is provided during the high season, campers are advised to take the usual precautions to safeguard their equipment.

Report any suspicious person in the camp immediately to the person in charge.

## 13- DEPARTURE ARRANGEMENTS AND TAXES

Guests are requested to inform the reception desk of their departure the day before. Tourist taxes are paid at the reception desk.

They are due according to the number of nights spent on the site (arrival after 4pm and departure between 8am and 10am)

Their amount varies from one commune to another (0.66€ per night and per person from 18 years old).

Any undeclared supplement (extra person, ...) discovered during a control during the stay will be invoiced to the customer since the date of arrival.

## 14- INFRINGEMENT OF THE RULES OF PROCEDURE

In the event that a holidaymaker disrupts the stay of other users or does not respect the provisions of these rules, the manager or his representative may, verbally or in writing, if he deems it necessary, give formal notice to the latter to cease the disturbance.

In the event of serious or repeated infringement of the internal regulations and after formal notice by the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call in the police.