

TERMS OF SALES

In order to be eligible to use the services provided by Camping du le Bois soleil and that your holidays are carried out in good conditions we ask you to take note of the general conditions of sale. These conditions govern the sale of holidays and take effect from the moment your booking is placed. By booking a holiday, you agree to fully comply with our general conditions as well as the rules of the campsite available.

1-Booking conditions

- The campsite offers family-oriented holidays, in the traditional sense, the accommodations are specially designed for this purpose. The campsite reserves the right to refuse any reservation that would be contrary to this principle, or that would seek to divert it.
- The campsite is free to accept or refuse any reservation request, depending on availability or any other legitimate reason.
- The reservation becomes effective solely with the agreement of the Camping le Bois soleil, upon receipt of the deposit and either upon receipt of the booking contract duly completed and signed, or upon your agreeing to the general conditions of sale when booking online.
- The booking of a camping pitch or rental is strictly personal. Under no circumstances may you sublet or assign your booking without the prior consent of the campsite. The contractor must be present for the duration of the stay.
- All contractors must be at least 18 years of age. Minors must be accompanied by their parents or legal guardians.
- On the whole campsite, children are under the responsibility and supervision of their parents or legal guardians.
- Minors must be accompanied by their parents or legal guardians.

Camping pitches

- The "COMFORT" pitch includes the location for 2 people the vehicle, access to sanitary, a caravan a tent or camper and electricity.

The capacity is 6 people. The campsite reserves the right to refuse access to incoming holidaymakers with a number of people exceeding the indicated capacity, it being specified that a child counts for one person. It is imperative to communicate to us at the reservation the detail of all the equipment to be installed during the stay

Renting

The campsite offers a wide choice of rental range from 2 to 8 people. The first number corresponds to the capacity recommended by the campsite and the second to the maximum capacity. The campsite will be obliged to refuse access to the campsite to incoming holidaymakers with a number of people exceeding the maximum capacity indicated. Failure to comply with this rule will automatically result in additional billing by the campsite. No installation (tent), vehicle or additional person is accepted on the location of rentals without agreement of the campsite.

- Booking fees: € 5 for stays in April, May, June and September, € 20 for stays in July-August

2-Prices and Tourist tax

- Prices shown are effective for the 2022 season. They are quoted in euros, including VAT.
- The tourist tax varies according to the local council and from year to year. For the 2022 season it is 66-euro cents per adult per day.

3-Conditions of payment

- For bookings made more than 30 days before the start of the holiday, the deposit of 25% of the total price of the facilities booked to which are added the booking fees must be paid to the Campsite at the time

of booking. The balance must be paid to the campsite no later than 30 days before the start of a holiday. The deposit, deductible from the amount of the stay, and non-deductible booking fees.

- For bookings made less than 30 days before the holiday start date, payment must be made in full at the time of booking with the campsite.
- We remind you that you have 8 days to send us your deposit, after this period cancellation will be systematic
- The balance of the stay will be payable 30 days before arrival. After this time, the cancellation will be systematic and the 25% of the amount of the stay, paid as a deposit, as well as the costs will be definitively acquired

4- Method of payment

- More than 30 days before arrival, campers and renters will be able to use the following payment methods: credit card (Visa & Mastercard, bank transfer. For payment by bank transfer, please contact the campsite.
- Less than 30 days before arrival, the entire stay must be paid before arrival. Campers and renters can use the following payment methods: credit card (Visa & Mastercard), holiday vouchers, bank transfer

5-Modification & cancellation

- Any changes to the contract must be reported on arrival. Only persons whose name and age appear on the contract will be accepted. In case of misrepresentation by the lessee, the present contract will be terminated automatically and the sums paid will remain the property of the lessor. Any modification must give rise to a written confirmation from the client and remains subject to availability and acceptance by the campsite.
- Customers may request for stays to be altered in the same campsite (dates and/or types of accommodation) by writing to the campsite (by post or email) subject to availability and options. Postponements until the following season are not permitted. If no alterations are made, customers must spend their holidays as they were agreed when initially booked, or cancel them in line with the conditions pertaining to the cancellation insurance.
- Requests to extend the duration of stays will be dealt with subject to availability and in line with applicable prices.
- Requests to reduce the duration of stays are deemed to be partial cancellations and will be subject to the terms and conditions which apply to cancellation and termination of stays.
- You must notify us of any delay in your arrival to keep your rental. The manager reserves the possibility of having the rental provided if there were no news 48 hours after the date of arrival.

- Cancellation insurance: the campsite offers you to subscribe to a cancellation insurance (3.5% of the amount of the stay)
- Cancellation insurance is strongly recommended, the subscription to the cancellation insurance is obligatorily carried out and paid for the reservation or at the latest within 48 hours.
- Any stay that is interrupted or cut short (late arrival, early departure) by you shall not give rise to any reimbursement. When the stay is started, there is no longer a refund due to early departure, whatever the reason.
- The full balance is payable 30 days before your arrival. In the absence of payment of this balance within the above deadlines, the rental can be considered canceled and all sums paid will remain acquired.

In case of cancellation

- If you cancel your booking without taking out the cancellation insurance, the total amount paid will be retained and no refunds paid. If you have taken out cancellation insurance, amounts paid are covered by the insurance under the terms & conditions of cancellation.
- Confirmation of the cancellation request by registered mail or by e-mail
- In case of withdrawal 30 days before the arrival date, the deposit will be kept ; after this period, all of the sums

paid remain acquired. In all cases, management fees will remain. When the stay is paid in full, there is no refund possible.

6-Stay

- The camping pitch is available from 2 p.m.
- The rental is at your disposal from 4 p.m.

Deposit

- Camping pitch: a deposit of 20 € will be required upon arrival in bank or cash imprint. This will be refunded upon departure.
- Rental : A deposit of 270 € is required upon arrival in bank or cash imprint, it will be canceled within 7 days after verification of the rental, less the deductions and / or missing. You will be retained € 100 if the mobile home and its accessories are not left as clean as you found them when you arrive

Liability

- The campsite is not responsible for: theft, loss or damage of any kind during or following the stay / breakdown or decommissioning of technical equipment. It is up to campers to ensure they have insurance cover: campers are responsible for looking after their personal belongings (bicycles etc.). The campsite declines all responsibility in the event of an incident arising from the camper's civil liability.

Rules of procedure

- All visitors must comply with the provisions of the internal regulations. Each named tenant is responsible for disturbances and nuisance caused by persons staying with or visiting them.

Visitors

- Only customers staying at the campsite, after having been authorized by the manager or his representative and having paid the current rate, visitors may be admitted to the campsite. Prices in force: € 2.00 for a daily visit, € 6.00 with pool access. Passing through the campsite reception is compulsory. Visitors' cars are prohibited on the campsite.

Animals

- Animals are allowed

7-Right to the image

- You authorize the campsite to use the photos and videos of you and all the participants of this stay, which could be taken during the latter for the advertising needs of the campsite (brochure, website, insert) and this without limitation of duration.
- If not, please fill in the box below :

I, the undersigned do not allow camping, to reproduce, publish, edit or represent my image and that of all participants in this contract, for these advertising needs, on any media whatsoever (paper, internet, audio)

8-Mediation of consumer disputes

- In accordance with the provisions of the Consumer Code concerning «process of mediation of consumer disputes», the customer has the right to make free use of the mediation service proposed by the campsite. The mediator «law of consumption» thus proposed is MEDICYS.

This device can be contacted by:

- Electronically www.medicys.fr
- MEDICYS postal service Center of mediation and amicable settlement of the judicial officers 73 boulevard de Clichy 75009 Paris.